

IPBX FEATURES & PRODUCTS



iPBX Features

- √ Hunt Lists
- √ Ring Groups
- √ Feature Codes
- ✓ Music on Hold
- √ Virtual Conference Rooms
- ✓ Caller ID
- ✓ Call Waiting
- √ Call Transfers
- ✓ Call Park
- √ Call Forwarding
- √ Call Screening
- √ Call Blocking
- √ Group call pickup
- √ Personal Voicemail Greetings
- √ Voicemail to Email or Message Box

Management and Reporting

- Easy Online Administration
- Outbound call activity tracking from extension, date, time, dialled number, status and duration (export to csv optional)
- Inbound call activity tracking from number, date, time, duration, status and dialled DID (exportable to CSV).
- Inbound call analysis Incoming callers, volume of calls by days of the week, volume of calls by hours of the day and calls received by dialled DID.
- Real time current calls status active calls
- Real time extension status registration status, public IP, in use, ringing, idle -(more detail)

Abuse and Toll Fraud Prevention

Extension Security





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111 Fred

iPBX Features

Call Reports and Management

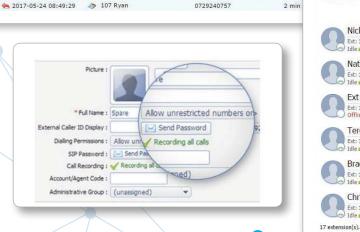
Manage your telephony estate from the cloud.



Wherever you are in the world these days, to remain at your competitive edge, your customers expect you to be contactable, responsive and capable of delivering your best levels of service.

With our industry leading Hosted Telephone System (iPBX) you get a wide variety of reporting as standard in order for you to effectively manage your business and call flows. All data is also downloadable in raw format for detailed analysis.





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This real-time display shows the extensions found for your account. The system will search for all extensions based on your tenant. It is possible that extensions that display here may not be found in the extension manager. Use your mouse to hold over the extension names to see the full details of each extension. (This information is returned directly from your PBX in real time.) You can start and stop the auto-reload by clicking the "Stop Updating" and "Start Updating" button.

Nick Ext: 100 IP: 196,201,106,234 Idle #### 6 (ms) Excellent Natasha

Ext: 103 IP: 196.201.106.234 Idle all 11 (ms) Excellent Ext 106

Ext: 106 IP: (Unspecified)
Offline

Ext: 109 IP: 196.201.106.234 Idle unii 9 (ms) Excellent

Bradley Ext: 112 IP: 196.201.106.234

Chris Neethling Ext: 115 IP: 196.201.106.234 Idle | 10 (ms) Excellent Neil Ext: 101 IP: 196.201.106.234 Idle ulill 7 (ms) Excellent

Ext: 104 IP: 196,201,106,234 Idle ulli 9 (ms) Excellent

Ext: 107 IP: 196.201.106.234 Idle allil 11 (ms) Excellent

Ext: 110 IP: 196.201.106.234 Mohamed Ext: 113 IP: 196.201.106.234

Ryno Botha Ext: 116 IP: 196.201.106.234 Idle all 9 (ms) Excellent

Stop Updating Fiona Ext 105

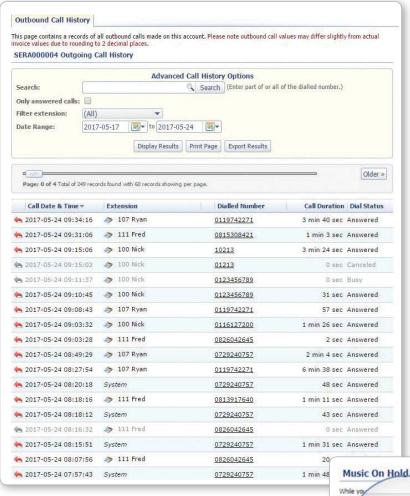
Ext: 111 IP: 196.201.106.234

Tian Loedolff Ext: 114 IP: 196.201.106.234



iPBX Glance

Live stats using our reporting and Wall Boarding.



Previously only accessible to those company's with the biggest budgets, we are delighted to deliver to the SME market call centre technology for the price of a licence upgrade. Our new "Glance" solution puts your firmly in the driving seat with vital information always available at a "Glance".











Choose from a wide range of iPBX Devices

Desk Phones

Yealink T40G

Yealink T41P

Yealink T46G

Yealink T48G









Cordless Dect Sects

Yealink W52

Yealink W53

Yealink W56P

Yealink EXP40

Expansion Module









SIP Conference Units

Yealink CP960

Video Calling On iPBX

Yealink CPW90

Yealink CPE90



Yealink CP920









iPBX Pricing

Call Rates : IPBX to IPBX / Interbranch	Pricing
MTN/Vodacom	79c
Cell C	79c
8ta	79c
All Landlines (Fixed)	37c
Other (VoIP, Ported, ect)	49c

Charge Per Extension Per Month	Pricing
iPBX Extension	R 150.00
iPBX Call Centre Analytics	R 90.00
Call Recording (With Storage)	R 50.00

